

Steve and Karen Latham
3011 Chisholm Trail
Bismarck, ND 58503

August 26, 2013

Chad,

It hardly seems like over a year since we closed. Time has made us more appreciative of our K & L home. We are very appreciative of how well things went not only with the construction process but you and your vendors prompt response to warranty items that arose during the warranty period after closing on our home.

As a partner in Larson Latham Huettl, I know the problems that can arise with the construction of a new home.

My law firm takes calls from a surprisingly large number of people having issues with the construction of their new home. What should be a dream come true has turned out to be a nightmare for some. Mold throughout a new home to a builder taking the money and not finishing the construction are just a few examples. Then the issue often is the solvency of the builder and ability or willingness to stand behind their work.

We would like to thank you and commend you and your vendors for your prompt attention to the warranty items that arose after closing. Getting a builder that has been paid after closing to come back and take care of warranty items is the source of a lot of consumer unhappiness and frustration with their builder. This is an area we were particularly impressed with K & L. From a vent cap coming off to the air conditioner not working we always received a prompt response.

I cannot emphasize enough to anyone considering new home construction that they go with a builder who has a proven track record of building quality homes and standing behind their product. Having lived in a home built by your parents in 1989 and knowing their reputation in the community as home builders (actually know what K & L stands for) we knew of K & L's long standing reputation in the community which was a major factor in going with a K & L home. We are very pleased with our K & L home and would recommend K & L to anyone considering building a home.

Thank you again.

Steve & Karen Latham