

September 21, 2017

Chad Moldenhauer
K&L Homes, Inc.
1003 Community Loop
Bismarck, ND 58503

Chad:

We want to tell you how much we love and enjoy our new patio home in Heritage Park! Four years ago, you built our dream home in Promontory Point and set the bar high. It is a beautiful home. We loved that home and we received so many wonderful compliments on that house. Of course, our needs dramatically changed when our children moved out.

Because of the quality of that home, we only considered building with K&L Homes, again. During the past four years we believe we have been inside at least 50 of your homes and have always been impressed with each of those homes. Being able to freely tour your inventory of completed homes and homes in-progress is one of the best aspects of building with you. The personal viewings were so beneficial and we gathered some neat ideas along the way.

The patio home with a loft, including a family room, bedroom and bathroom is perfect for our current needs. We are so pleased that your home accommodated a second fireplace in the loft to truly give us a second comfortable and cozy room to enjoy and entertain ourselves. Several of the subcontractors commented on the design and usefulness of the storage space in the garage and mechanical room. It has been a lifesaver for our extra belongings.

The main floor feels spacious. It is attractively and functionally designed. We are delighted about not having to spend time with lawn moving and snow removal in the future and this will give us so much more free time.

Your Co-Construct building program is terrific. The ability to track project schedules, interior selections, calculate the costs, and understand the charges for optional upgrades or change orders, completely eliminates any surprises. After building two homes we have so much appreciation for Co-Construct.

Your subcontractors were excellent. Their employees, as well as your employees, were professional, respectful, and very accommodating of our needs and expectations. You have "upped your game" even more since our last house, with the quality of subcontractors and home construction. These persons are craftsmen and the pride in their work is so obvious in the cabinets, backsplash, stonework, lighting, *etc.*

The investment you have made in the landscaping, community park, and lighting really has enhanced this development. It is an appealing development in which you have worked hard to keep all the homes attractive and in a similar theme, with some differences in floor plans, landscaping and home exterior design.

Finally, one of the things that impressed us and we appreciated the most was the high level of service in tweaking our last home after we moved in. That kind of service indicates commitment to customer satisfaction and that has been obvious.

Thank you for building our new home and now we are really looking forward to enjoying it!

Sincerely,

Parrell and Sheri Grossman